

DSB



BOILER INSTALLATION GUIDE



REGISTRATION NUMBER


659074

OUR VISION


At DSB we deliver upfront, honest quotations personally tailored to each individual client. We achieve this by having dedicated experts in their field from initial survey to completion of your work. We do this because we understand the industry demands attention to detail from start to finish.

Why choose DSB?



 You pay what we quote with no hidden costs




 Our boilers come with up to a 12 year parts and labour warranty



 A superior customer experience from start to finish



 Our price match promise we'll match any like for like quote by £100

OUR PROMISE

We know that upgrading your property can be expensive which is why here at DSB we offer you unrivalled levels of customer satisfaction and experience.



D. Baker

Managing Director, DSB Ltd

WHAT OUR CUSTOMERS THINK



DSB Ltd fitted a new boiler and radiator for me and I could not be happier with their work and prices. Very competitive. Highly recommended.

 **David M**



This installation was executed with skill and professional expertise. I can thoroughly recommend DSB Ltd to anyone.

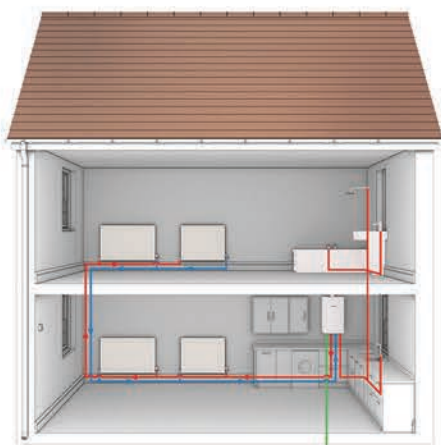
 **Brian W**



Very professional. We had our boiler moved and new one fitted. Amazing job would highly recommend. A year down the line and all still perfect and working as it should.

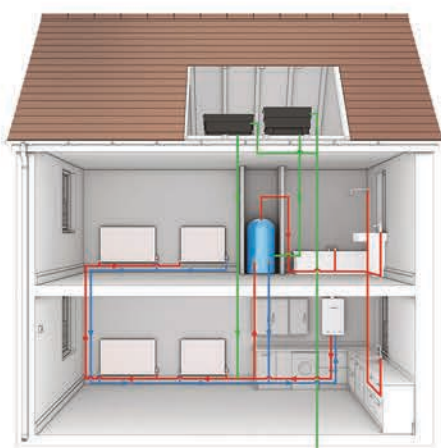
 **Charis W**

TYPES OF BOILERS



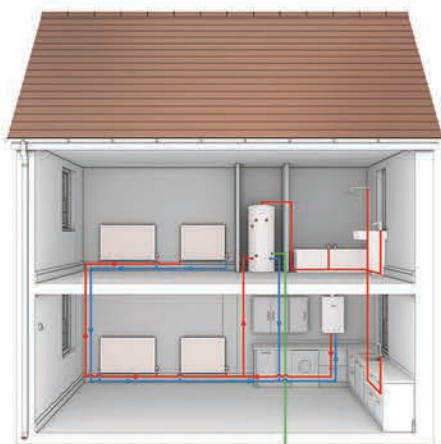
Combination Boiler 🔥

A combination/combi is both a high-efficiency instant water and central heating boiler combined within one compact unit. They typically work by taking cold water straight from the mains supply and heating it as you require it - eliminating the need for a water cylinder and therefore freeing up space in your property.



Heat Only Boiler 🔥

A heat only boiler, also known as a regular, conventional or open vent boiler, is a system involving two tanks, a hot water cylinder and the boiler itself. Heat only boilers are typically found in larger properties as they can better meet the demand for hot water across multiple taps and shower heads.



System Boiler 🔥

A system boiler is a type of boiler that is commonly found in larger homes with greater demands for heating and hot water. By featuring a separate cylinder for storing water, system boilers are able to provide a constant supply of hot water throughout the home, unlike combi boilers which can only heat water on demand.

Benefits of the Combi Boiler

- 🔥 Very efficient
- 🔥 Compact
- 🔥 Instant hot water that's always available
- 🔥 Easy to install
- 🔥 Save money on your bills (compared to an old conventional boiler)
- 🔥 No cold water tank

Benefits of a System Boiler

- 🔥 Larger supply of hot water
- 🔥 Hot water has electric element back up
- 🔥 Several people in the household can use the hot water at the same time
- 🔥 Compatible with solar energy
- 🔥 Uses less space than a regular boiler

WHICH BOILER IS RIGHT FOR ME?



VOGUE & LOGIC MAX



- 12 Year manufacturer warranty
- Good Housekeeping reader recommended
- ErP 'A' rated
- Manufactured in the UK
- 26, 32, 40 kW combination boiler ranges
- 15, 18, 2,6 32 kW system boiler ranges
- 12, 15, 18, 24, 30 kW heat only boiler ranges (Logic Max only)



GREEN STAR 4000



- 7 Year manufacturer warranty
- Which? best buy 7 years running
- ErP 'A' rated
- Manufactured in the UK
- 25, 30 kW combination boiler ranges
- 12, 15, 18, 21, 24 kW system boiler ranges
- 12, 15, 18, 21, 24 kW heat only boiler ranges (RI range only)



MAIN ECO COMPACT



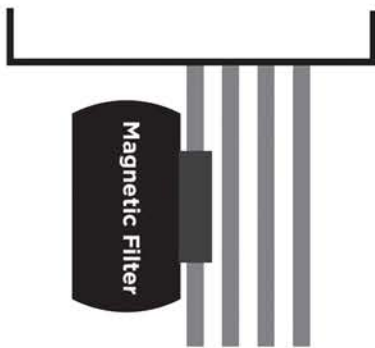
- 5 Year manufacturer warranty
- Compact cupboard fit
- Erp 'A' rated
- Main products are supported by Baxi customer support
- 25, 30 kW combination boiler ranges
- 15, 18 kW system boiler ranges
- 15, 18, 24, 30 kW heat only boiler ranges



CUSTOMER PREFERENCE

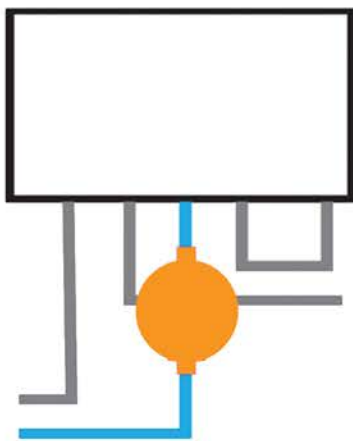
BOILER MAKE/MODEL:

ESSENTIALS INCLUDED IN EVERY QUOTE



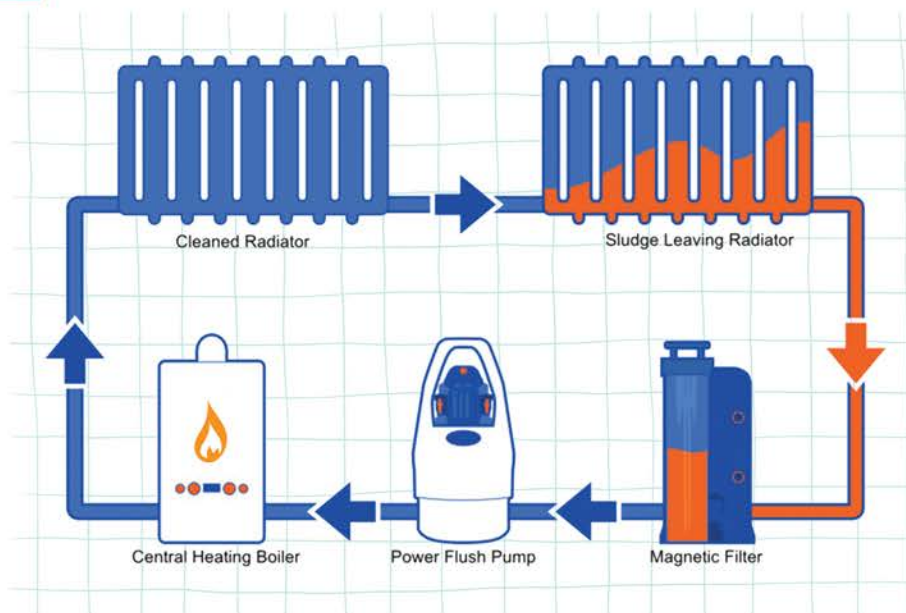
Magnetic Filter 🔥

A magnetic filter is a filter system which essentially stops your system from building up with magnetite also known as sludge, increasing energy efficiency and output within the system.



Shock Arrestor 🔥

A shock arrestor stops pressure changes across water systems causing pipes to bang. The expansion vessel shock arrestor should be installed close to taps, valves and appliances in order to minimise the effect of shock on the system.



Power Flush 🔥

A power flush is a cleansing process for your boiler which removes any dirt, sludge, rust and debris that may have accumulated within your boiler system over time. These deposits, if left, can seriously effect the efficiency of your heating system and cause cold spots in your radiators, even after bleeding them.

DSB ESSENTIALS ALSO INCLUDE

1. PROTECTING
YOUR
INVESTMENT

2. VALIDATING
YOUR
WARRANTY

3. GIVING YOU
ULTIMATE
PEACE OF MIND



POWERFLUSH CERTIFICATE

This certifies that a [redacted] was carried out to the Central Heating System at:

Date: [redacted]

Address: [redacted]

Fluid chemicals: [redacted]

The central heating system water was measured as follows:

Total Dissolved Solids (TDS): [redacted]

pH: [redacted]

Corrosion inhibitor added to system: [redacted]

WORCESTER Kamco Vaillant


Power flush certificate

DSB provides a certificate to validate your system has been cleaned and treated correctly by our engineer to provide you with the ultimate peace of mind.

Water flow

We measure your water flow to determine an accurate boiler size.

Waste collection service



Here at DSB the environment is of great importance to us. We remove and dispose of your waste efficiently and correctly, leaving you reassured you are protecting the environment.

SMART HOME



HALO Thermostat

- 🔥 2 Year warranty
- 🔥 Compatible with ideal boilers
- 🔥 Geolocation for lifestyle based heating*
- 🔥 Simple dial and button interface, easy and intuitive for everyone to use
- 🔥 Smart Home compatible - control your heating & hot water with Amazon Alexa and Google Home
- 🔥 Smart Support from Ideal Customer Service*
- 🔥 Large, clear, colour screen



HIVE Thermostat

- 🔥 Daily Heating & Hot Water Schedules
- 🔥 Frost Protection
- 🔥 Ready By Pre-Heating
- 🔥 Holiday Mode
- 🔥 Touch Screen Control
- 🔥 Works with Amazon Alexa, Google Assistant & Apple Home kit
- 🔥 Manual Override
- 🔥 Professional Installation Recommended
- 🔥 Suitable for System & Conventional Boilers
- 🔥 Smart Hub Included, Internet Connection Required



EASY CONTROL Smart Thermostat

- 🔥 Internet-connected heating and hot water thermostat
- 🔥 Adjust the heating in individual rooms
- 🔥 Home presence detection
- 🔥 User-friendly control displays
- 🔥 Touch Screen Control
- 🔥 Adapts to home-owner behaviour
- 🔥 Available in white or black
- 🔥 Compatible with the Greenstar Boiler range



Wireless Thermostat

- 🔥 Sleep & Holiday Mode
- 🔥 Frost Protection
- 🔥 5 Year Warranty
- 🔥 Simple Operation
- 🔥 Frequency 868 MHz with 30 metre range
- 🔥 Pre-Paired for "Plug and Play"
- 🔥 Heating Boost Mode
- 🔥 Easy Installation



WAYS TO PAY 🔥

PAYMENTS VIA BACS PREFERRED

**SCAN & PAY BY CARD TO
BUY YOUR BOILER OUTRIGHT**



VISA

**FLEXIBLE
FINANCE
AVAILABLE**








- 🔥 Spreading the cost makes the work affordable.
- 🔥 Funds can be received within as little as 1 hour.
- 🔥 Compare up to 24 lenders without impacting credit score.
- 🔥 Interest rates from as low as 3% with a range of repayment options.
- 🔥 Good and Bad credit history accepted.
- 🔥 Reduced risk with an unsecured personal loan.



**We will match and beat any genuine like for like quote by
£100 if you place your order on the day of quotation.**

* Credit is subject to status and affordability. Terms and conditions apply.

DSB QUOTATION

- INCLUDED:**
-  Full System Power flush & Certificate
 -  Magnetic Filter
 -  Shock Arrestor
 -  Rubbish Disposal
 -  Making Good of Flue Internal & External (Solid Wall Only)
 -  Gas Safe & Warranty Registration
 -  Admin Support

Boiler (Make/Model/Warranty):

Flue:

Pipework/Fittings:

Chemicals:

Radiators:

Radiator Valves:

Thermostat:

Surveyor Name

Total (inc. VAT) _____

No deposit required on finance
10% deposit to secure date



Thank you for choosing DSB as your speciality boiler installation company

WHAT HAPPENS NEXT?

ACCEPT YOUR QUOTE

Once you are happy with your quote, call us on [01626 444494](tel:01626444494) and we will email a copy to you to be accepted online.

CHOOSE YOUR INSTALL DATE

Choose a date that suits you and your family. We will send you a reminder 24 hours before installation.

WE INSTALL YOUR BOILER

On the date you have specified we will install the boiler you have chosen. When this is completed, you will be shown how to operate your **brand new boiler**.

ANNUAL SERVICE REMINDER

We will enter you into our system to receive annual service reminders to ensure you keep your manufacturers warranty valid.

REFER A FRIEND
AND BE REWARDED



Recommend DSB to a friend or family member & if they have a new boiler installed by us, you'll both receive a £25 Amazon gift voucher on completion.



Dreaming of a new bathroom?
DSB also supply and install
quality bathrooms & wet rooms

Find out more at www.dsbltd.co.uk